

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 1604551  |
| <b>Application Number:</b>                  | 10792364   |
| <b>International Application Number:</b>    |  |
| <b>Confirmation Number:</b>                 | 4261   |
| <b>Title of Invention:</b>                  | Method and system for automatic call distribution based on location information for call center agents |
| <b>First Named Inventor/Applicant Name:</b> | Shmuel Shaffer   |
| <b>Customer Number:</b>                     | 5073   |
| <b>Filer:</b>                               | Chad Christian Walters/Angela Wilson   |
| <b>Filer Authorized By:</b>                 | Chad Christian Walters   |
| <b>Attorney Docket Number:</b>              | 062891.1234  |
| <b>Receipt Date:</b>                        | 19-MAR-2007  |
| <b>Filing Date:</b>                         | 03-MAR-2004  |
| <b>Time Stamp:</b>                          | 17:28:38   |
| <b>Application Type:</b>                    | Utility  |

### Payment information:

|                        |    |
|------------------------|----|
| Submitted with Payment | no |
|------------------------|----|

### File Listing:

| Document Number | Document Description | File Name              | File Size(Bytes) | Multi Part /.zip | Pages (if appl.) |
|-----------------|----------------------|------------------------|------------------|------------------|------------------|
| 1               |                      | Response0628911234.pdf | 618500           | yes              | 20               |

| Multipart Description/PDF files in .zip description |  |       |     |
|---|--|-------|-----|
| Document Description                                |  | Start | End |
| Amendment - After Non-Final Rejection               |  | 1     | 1   |
| Claims  |  | 2     | 15  |
| Applicant Arguments/Remarks Made in an Amendment    |  | 16    | 20  |

**Warnings:**

**Information:**

|                                     |        |
|-------------------------------------|--------|
| <b>Total Files Size (in bytes):</b> | 618500 |
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.